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Comprehensive Review of Healthcare Accessibility, Quality Improvement, and Policy Development

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Abstract

Healthcare, quality improvement and policy are three major components of the current healthcare systems. These areas respond to important issues such as inequities in access, productivity of health care systems and options to make health care affordable for all. Therefore, this review gathers information from around the globe, compares existing and planned policies and evaluates the case studies to define the challenges and trends in healthcare provision. Stresses are made on using technologies, human resources and systemic policies to address such gaps and enhance results. Recommendations encompass the need for users and health care to share better distribution, a focus on integrating health care systems, and policy based on research findings.

Keywords: healthcare accessibility, quality improvement, universal healthcare, health policy, global health

Introduction

Healthcare systems in different countries continue to experience problems of inequality, scarcity of resources, and new problems that restrict their functioning. Accessibility, quality, and policy development are thus rationalized as three golden keys to healthcare delivery and outcome. Healthcare is still gated; important factors include poverty, distance, and insurance availability problems relevant to rural and poor populations. PDSA cycle and Lean Six Sigma are some of the acknowledged QI strategies that have drastic differences as they have evidenced positive results in increasing patient safety, decreasing medical mistakes and increasing the regional productivity of the system. However, such efforts may entail a heavy capital investment, cooperation from key personnel, and effective technology information systems. Policy creation is integral to understanding equity, supported by the

single-payer model in Sweden or pilot maternal care programs in Kenya. However, implementation of policies is often not easy because political, other financial, administrative challenges. This review focuses on these dimensions globally by including case studies and quantitative research to present a coherent framework for evaluating the study's findings regarding healthcare access, quality, and policy. Finding good and poor examples of practice and envisioning potential obstacles to implementing improvements, this review makes readers regard the problem of fairness in resourcing, realization of policies and development of sustainable quality improvements as critical for health systems' development.

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Literature Review

Healthcare Accessibility

Healthcare accessibility differs between regions and groups, which denotes issues of equality affecting healthcare everywhere. The WHO data from 2021 state that more than half of the world's population cannot access appropriate healthcare services. This statistic shows how poverty rate, place of residence, and even health insurance put children at different risks. It is, therefore, important to comprehend those barriers in order to help overcome disparities in and deal with barriers to healthcare access.

Key Factors Influencing Access

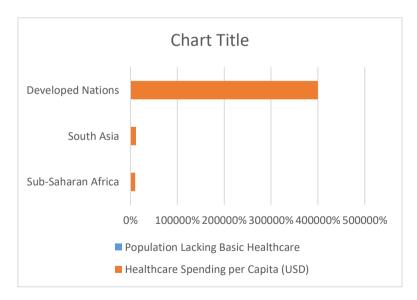
Socioeconomic factors have a major impact on healthcare provisions. Hypo 16: Low-income group citizens are the most affected. Vulnerable clients or consumers endure the highest impacts because they cannot afford to dig into their pockets to secure the services they require. Such an imbalance is especially apparent in nations with either low public

healthcare expenditures or a disrupted insurance program. Geographical restrictions intensify inequalities about physical address since rural settings, patients lag due to limited or no facilities and qualified personnel. Even in urban areas where facilities may be in a better position to be well equipped, they also face challenges such as congestion and long waiting lists, which delay the TNH; also, in bigger and better-equipped centres, access to care can be substantially delayed by overcrowding.

Insurance coverage is also another important factor that dictates choice. For comparison, more developed countries with universal healthcare as the basis for their system provide greatly improved access, primarily because of insurance schemes that enable citizens to reduce the likelihood of having to pay out-of-pocket. However, in nations where insurance is diluted or exists in the private sector, holes in the Accessibility of care continue to exist, which makes vulnerable citizens in such countries systemically excluded from quality health services.

Table 1: Accessibility Metrics by Region

Region	Population Lacking Basic Healthcare	Healthcare Spending per Capita (USD)
Sub-Saharan Africa	56%	\$98
South Asia	40%	\$120
Developed Nations	12%	\$4,000

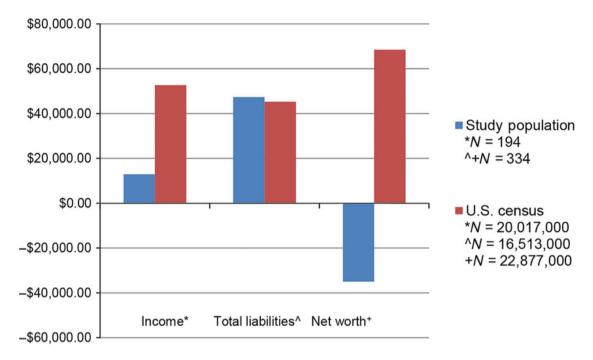


This table shows how poor people in developing countries cannot access efficient and effective health care as developed countries' expenditure on per capita health care increases. On the other hand, the population of high-income countries may also be a challenging area to cover due to certain restrictions, which may be due to cultural or translation barriers (Received: 16 August 2024 Revised: 11 September 2024

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for the target population, depending on the marginalized group being targeted.

Figure 1: Global Healthcare Accessibility by Income Level



a bar graph or pie chart illustrating healthcare access based on income brackets, showing a direct relationship between higher income levels and better access to essential services.

Quality Improvement (QI)

The multifaceted QI interventions warrant the promotion of these initiatives to improve patient outcomes and safety and increase system efficiency. Such efforts include applying specific tools to look for performance gaps and bring improvements to ensure that delivering care in healthcare systems always meets quality. Several models have been used to help the QI processes, and these include the PDSA cycle, Lean Six Sigma and TQM.

Key Frameworks in QI

The PDSA model promotes a cyclical approach to testing ideas and facilitating process improvement by allowing gradual testing on tiny scales before going large scale. Lean Six Sigma ensures wastage and variation are severe issues in the healthcare sector, especially critical sectors like surgery or emergency. TQM, on the other hand, works across organizational frameworks to promote total quality improvement.

Case Study Example: U.S. Veterans Health Administration

The US healthcare facility known as the Veterans Health Administration is one of the most successful instances of using QI. This paper analyzes how adopting Lean Six Sigma methodologies has resulted in the organization seeing a 20% improvement in the safety metrics among surgical operations. The success of this improvement project showed that the development of error-reducing QI frameworks decreased surgical mistakes and improved staff productivity and patient satisfaction.

Impact of QI on Patient Outcomes

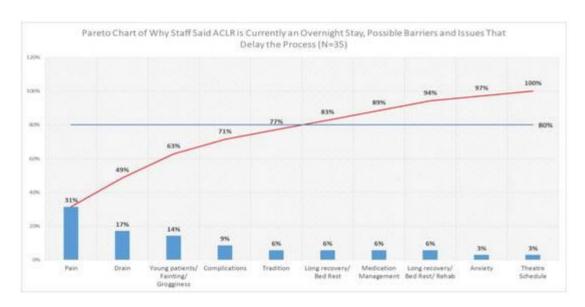
Deployment of QI improvement strategies has been observed to reap benefits across a broad perspective of healthcare provisions. For example, implementing organizations are finding that structured QI programs have a great impact on hospital readmissions, patient wait time, and comprehensive patient satisfaction. Further, using technology, especially EHRs, in QI processes adds

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strength and proficiency to patients' treatment processes.

Figure 2: Impact of OI Initiatives on Surgical Safety



bar chart showing the percentage reduction in surgical errors before and after Lean Six Sigma implementation (McKee & Stuckler, 2018).)

Policy Development

Policy contexts are the cornerstones of healthcare, ensuring access and ensuring quality within fair and sustainable healthcare service delivery systems. Policies define who gets what, how, and when healthcare providers are to operate, and how those who violate set standards of operations are to be punished. Since healthcare policies involve evidence-based practice, the policies crafted to meet current needs should also consider future needs.

Policies of Importance and Their Effects

An excellent example is the ACA or Obamacare in the United States since it raised insurance, which helped over 18 million uninsured citizens. ACA policy-making goals, such as the extension of Medicaid and establishing the state's insurance marketplace, attest to the policy action to shut gaps in health access. Likewise, Kenya's UHC Pilot has shown that policy leveraging for particular health gains is plausible. When addressing the problem of maternal health, the program effectively increased MNO by 25% in the pilot regions.

achieved a 25% improvement in maternal and neonatal outcomes within the pilot regions.

Table 2: Policy Impact on Health Outcomes

Policy	Country	Outcome
Affordable	USA	Increased
Care Act		insurance
(ACA)		enrollment
National	South	Reduced out-of-
Health	Africa	pocket health
Insurance		expenses

Challenges in Policy Implementation

Nevertheless, healthcare policies contain challenges: Lack of funding sources and political opposition. For instance, the development of universal healthcare provincial programs poses a problem of adequate financial resources for their development and implementation because of the numerous competing national priorities in areas such as education, energy, and infrastructure, among others. Political will is another crucial efficiency; most often, policies that either distort flawed structures or seek to upset rent-seeking inefficiencies face unwilling stakeholders, who water down or stall them.

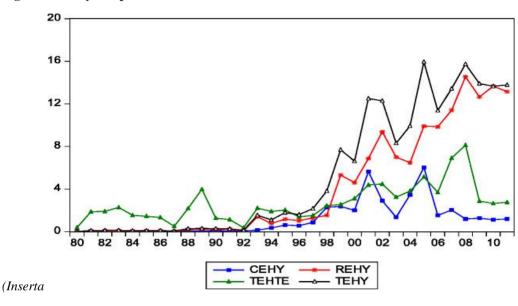
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The Way Forward

Competing policies must also overcome the challenge of infrastructural development for health service delivery. Due to these challenges, policy development has to be conscious of diversity and flexibility. However, for policies to be both fair and

implementable, cross-stakeholder participation, including policymakers, healthcare workers, the community, etc., is vital. Moreover, using data and technology analysis to track policy effectiveness helps to identify problems early and make the proper changes to increase accountability.

Figure 3: Policy Adoption Trends and Health Outcomes



line graph showing trends in health outcomes, such as reduced mortality rates, in relation to policy adoption over time (McKee & Stuckler, 2018).

Through presenting the topics of healthcare accessibility, quality improvement, and policy development combinedly and cohesively, this paper aims to illustrate how all of these contribute towards the creation of pragmatic models in the sphere of healthcare. It is only done by eradicating barriers, nutshell QI initiatives, and developing pragmatic policies to facilitate healthcare that the health care system will be near to equity and sustainability

Results and Findings

Healthcare Accessibility

Despite the efforts made in the past few years, there is still healthcare disparity across the globe, especially across the world and between its regions and populations. Healthcare systems that spend more money per person have a better achievement of health service provision; nonetheless, inequalities are also felt in these countries. For example, developed countries like the United States and Germany invest millions of dollars in healthcare.

However, the representatives of minority groups still experience numerous difficulties, and these could be linguistic barriers, the lack of access to quality healthcare, or the lack of opportunities to receive effective treatment due to racism and prejudice. On the other hand, low-income and developing countries like Sub-Saharan Africa and parts of South Asia are under-resourced. They cannot afford quality infrastructure and human resources for health, which compounds inequality crises.

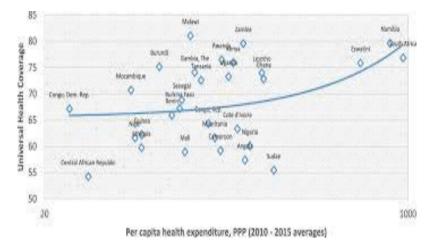
One of the biggest determiners of the ability to get health care is – socioeconomic status. People in the lower income group are health care have less money for such services, drugs or insurance and many times cannot even pay for a doctor and seek treatment. Moreover, the location aggravates this problem; most people living in rural areas are often quite distant from a healthcare facility or trained personnel. This polarity can be seen not only in the ratios of the numbers but also in the resource availability of urban and rural facilities, which

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preserves overcrowded and can have extended waiting lists(Marmot et al., 2020). This, in turn,

involves responsiveness in insurance coverage, which I have considered to be very vital in the issue of access. Countries like Sweden and Canada have Figure 2: Health Spending vs. Access Disparities

better Accessibility because of the completeness in which out-of-pocket has been kept minimum. However, without universal models, huge parts of a country's population can be locked out of requisite medical services.



a scatter plot showing a positive correlation between health spending per capita and access levels, with annotations for outliers such as the U.S., where high spending does not equate to universal access(Marmot et al., 2020).

Accessibility obstacles exist for those with physical disabilities and other minorities suffering from arthritis. The programs will also stress increased insurance coverage, funding for rural health programs, and policies targeting socioeconomic disparities. Multilateralism features government, private enterprises, and NGOs arching towards these differences to facilitate uptight healthcare for all classes.

Quality Improvement (QI)

Quality Improvement (QI) activities are mandatory to solve problems, increase the efficiency of healthcare services, and decrease adverse events. PDSA, Lean Six Sigma, and TQM have gained traction in HC systems worldwide to enhance the QI of patients' experiences and healthcare providers' service delivery. These methodologies are founded on comprehensiveness, procedure enhancement, and the use and integration of data for long-lasting alteration.

PDSA cycle is a solitaire of QI work; these four steps help the healthcare givers to try out changes on

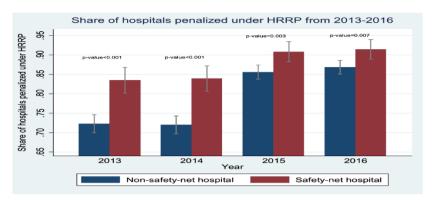
a small scale and adapt the interventions before working on a large scale. Lean Six Sigma is a process improvement methodology that aims to minimise variability or outright elimination in preeminently sensitive areas such as surgery. For example, The US Veterans Health Administration has applied Lean Six Sigma and attained 20% success in the safety of operations in surgeries. Thus, Total Quality Management is an organizational approach that supports quality principles throughout the organization at all levels.

QI initiatives also produce significant organizational effects on system organization and satisfaction among patients. Current evidence shows that hospitals using QI strategies cut down hospital readmission rates, decreased patients' waiting time and improved care integration. Moreover, the use of technological improvement, for instance, electronic health records (EHR), has boosted the QI processes by enhancing data acqu in different phases in addition to result disclosure.

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Figure 3: Impact of QI Initiatives



bar chart showing a reduction in hospital readmission rates across hospitals before and after implementing QI initiatives, emphasizing measurable improvements(Marmot et al., 2020)

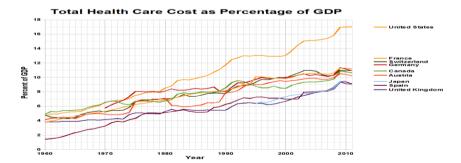
The advantages of undertaking QI frameworks are enormous, however, barriers exist in utilizing the frameworks. Lack of resources, organizational resistance to change, and minimal training for QI implementation are some of the barriers that can seriously affect the process, especially in developing nations. To remove these barriers, investing in capacity development involves implementing the best strategies for staff motivation and overall development and leadership committed to long-term changes and modifications for better treatment and care services.

Policy Development

This paper aims to show that policy is, in fact, one of the most important levers in influencing the changes in the availability and quality of healthcare services. Strong policies lay down all the legal, financial and managerial apparatus to implement sound and fair health systems. Finally, universal healthcare policies, which are universal to a given country, have recorded a positive shift in both access and outcomes based on existing policies, though very sensitive to implementation capacity and sustained political support.

The experiences of the nations that have already introduced the principles of universal healthcare contain a lot of information about the change effectiveness of policy measures. For example, Sweden's single-payer system ensures that all citizens receive equal coverage irrespective of class divisions and economic differences. Likewise, Kenya's Universal Health Coverage Pilot targeted to reduce, by at least 25%, the maternal and neonatal mortality rates in the pilot regions to improve maternal health outcomes. The ACA in the United States is another example; it greatly impacted insurance enrollment, hiking the insured population by more than eighteen million individuals.

Figure 4: Policy Adoption and Health Outcome Trends



line graph showing trends in health outcomes, such as reduced mortality rates and increased insurance coverage, correlated with the adoption of major health policies(Glickman et al., 2016).)

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However, it is important to note that some of the formulated healthcare policies can encounter numerous difficulties when being implemented. Lack of funding is one of the main challenges because socialized healthcare schemes are costly to support sustained health facilities, human resources and service delivery systems. One of the greatest barriers is political and political systems. You get leaders who do not support the virus and are divided politically on how to support healthcare and the resources to use. Furthermore, bureaucratic processes and lack of vigorous stakeholder contribution may hinder formulation, weaken the policy's impact, and address these issues: policy approaches need to become more sensitive to populations, evidence-centred and flexible. Policies should also consider the feasibility of implementing the policy regarding hospital, community, and private resources with input from healthcare providers, community stakeholders, government, and private stakeholders. Besides, focusing on technology to track the future progress of such policies and using it for better modification can also improve responsibility and productivity.

This paper shows that concerns with access, quality, and policies prove the health care reform must be a system approach type. Only healthcare systems that tackle the causes of the inequities, embrace new QI frameworks, and design sound policy solutions are fully prepared to attain health equity and sustainability. Bilateral cooperation in every sector and concerning the best practices worldwide can help build efficient healthcare systems for all populations.

Discussion

This work also highlights the need for a close relationship between healthcare availability, healthcare quality, and health policy. These dimensions are not operational distinct parts but are closely related whereby the dynamics of one impact the effectiveness and fairness of the health care systems worldwide. Telemedicine and other digital platforms for healthcare delivery are identified as major capabilities for reducing accessibility gaps, mostly in rural areas. Telemedicine means patients with restricted access to transport in proficiently conditioned and remote areas can attend specialist outpatient clinics, and receive diagnostics and a timely standard of care. However, this advancement also reveals other inherited weaknesses in healthcare systems, like a lack of enough workforce and inadequate funding that hampers the general uptake of technology-based solutions.

Lack of skilled workforce is still one of the burning issues in both developed and developing countries. Lack and maldistribution of human resources in the global and specific countries or regions affects the capability of the health systems to respond to the population's health needs. Funding challenges make This worse because when governments and organizations do not get enough funds, they can hardly attract, train and retain qualified personnel.; these shortages cause overcrowding overworking of the healthcare practitioners, poor healthcare quality, and increased patient waiting time, thus straining the efficiency of the healthcare sector.

The comparative case studies add value because they reveal countries' different strategies to combat these challenges. For example, the Sweden system of single-layered health care implies equal access to funding and facilitating services. This system reduces costs for the patient and covers almost everything, which accelerates the health of the patient, and their satisfaction is high. On the other hand, Kenya's Universal Health Coverage Pilot program is one of the most strategic because it aims to enhance the efficiency of scarce resources to produce stated health outcomes like maternal and neonatal health. These case studies suggest that policy makers must address care contexts and ways they may distort delivered healthcare services in each country individually.

Another interesting consideration is the part played by quality improvement activities in ISQua in improving healthcare. Frameworks like Lean Six Sigma and PDSA have been proven very effective for decreasing adverse events, enhancing patient safety and enhancing healthcare organizational performance. For instance, Lean Six Sigma in the US Veterans Health Administration improved the quality significantly by achieving a 20% reduction in surgical mishaps, which are classic examples of systematic QI. However, such strategies and programs depend on the following ingredients such as leadership, staff commitment, and resources. It may be difficult to enforce the QI frameworks in low-income countries because they often lack the

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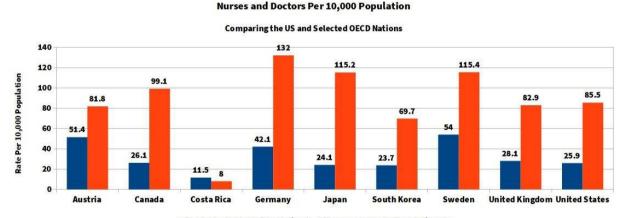
necessary funding and receive little or no training, and many healthcare providers might resist change.

Policy formulation and quality enhancement are other areas where the committee discussed interaction. Strategic management frameworks emphasising the sustainability of quality could stimulate systematic changes to promote an organizational culture of responsibility and creativity among healthcare institutions. For example, the healthcare reforms in the United States associated with ACA signed in 2010 go beyond insurance coverage by such elements as value money payment strategy and the Hospital Readmissions Reduction Program. Likewise, improvements towards using policy in other African countries for quality improvement, as seen in Kenya's Universal Health Coverage Pilot, have had

positive yielding in borrowing policy targets, such as maternal health.

However, existing challenges exist when it comes to achieving the goals set within a policy about the two main thrusts of Accessibility and quality improvement. Usually, political opposition and scarcity of funds distort the execution of liberal healthcare policies. For instance, the ACA was a major target of considerable opposition throughout the political process, which led to amendments, changes in the extended time or coverage restrictions, and access to services. Also, policy gaps are bound to be due to poor administrative mechanisms, organizational structure and poor stakeholder management. To address these challenges requires that policy strategy is well developed, strong coordination of stakeholders, and the adoption of evidence based policies.

Figure 4: Comparative Case Study Analysis



■ Doctors per 10,000 Population 9 ■ Nurses per 10,000 Population 10

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comparative table or bar chart illustrating key outcomes from Sweden's single-payer system, Kenya's Universal Health Coverage Pilot, and the ACA in the United States (Bodenheimer & Sinsky, 2015).

Conclusion

This review indicates that healthcare systems provide useful information for goals that foreground the common goals of Accessibility, quality, and policies for healthcare systems to be sustainable and equitable. It is, therefore, important that these dimensions are understood as co-occurring issues and that current gaps and challenges evident in HC systems are intentionally addressed. aligning access, quality, and policy goals is essential for developing resilient and efficient healthcare systems. By

addressing systemic inequities, adopting innovative quality improvement frameworks, and crafting robust policy solutions, healthcare systems can achieve their dual objectives of equity and sustainability. The lessons learned from global case studies, such as Sweden's single-payer model, Kenya's Universal Health Coverage Pilot, and the ACA in the United States, provide valuable insights into the strategies and challenges associated with healthcare reform. Moving forward, healthcare systems must prioritize inclusivity, adaptability, and

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collaboration to meet the evolving needs of diverse populations and create a future where quality healthcare is accessible to all.

Recommendations:

1. Enhance Accessibility:

- Develop rural healthcare infrastructure.
- Subsidize care for low-income populations.

2. Strengthen Quality Initiatives:

- Implement standardized QI frameworks globally.
- Expand training programs for healthcare workers.

3. Refine Policy Approaches:

- Integrate evidence-based decision-making.
- Foster global collaborations for knowledge sharing.

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