(Received: 16 August 2024 Revised: 11 September 2024

Accepted: 04 October 2024)

Comprehensive Review of Healthcare Access, Digital Transformation, and Global Health Trends

¹Ahmed Ibrahim Alzahrani, ²Kholuood Ali Alfarsani, ³Waad Naser Alfaraj, ⁴Rasha Tariq Abduljwad, ⁵Abdulrhman Mansour Rizq, ⁶Nader Mohammed Almalki, ⁷Bassam Ali Alahmadi, ⁸Fahad Mohammed Alghamdi, ⁹Mohammed Mana Misfer Al Juraib, ¹⁰Ahmed Atiah Ahmed Alzahrani

¹ahmedia@moh.gov.sa, Ministry of Health, Saudi Arabai
²Kalfarsani@moh.gov.sa, Ministry of Health, Saudi Arabai
³Wnalfaraj@moh.gov.sa, Ministry of Health, Saudi Arabai
⁴rabdulljwad@moh.gov.sa, Ministry of Health, Saudi Arabai
⁵Abrizq@moh.gov.sa, Ministry of Health, Saudi Arabai
⁶Namoalmalki@moh.gov.sa , Ministry of Health, Saudi Arabai
⁷BAlahmadi4@moh.gov.sa , Ministry of Health, Saudi Arabai
⁸falghamdi81@moh.gov.sa , Ministry of Health, Saudi Arabai
⁹Maljreb@moh.gov.sa , Ministry of Health, Saudi Arabai
¹⁰aalzahrani182@moh.gov.sa , Ministry of Health, Saudi Arabai

Abstract

Of interest within this review are the advanced and potential problems in healthcare accessibility, technological infiltration, and the upcoming prospects in the global health sphere. Some of the broader changes happening in healthcare today are as follows: Technology continues to open the door to new ways of addressing many of the age-old problems of the healthcare system, such as inequity, inefficiency, and increasing costs of care. Telehealth, AI, and mobile health applications have transformed the delivery of health services across the globe and in hard-to-reach areas. This review compiles the existing literature available on healthcare access, the importance of digital transformation in the healthcare sector, and important trends in global health. More importantly, it describes the issues, interventions, deviations, and prospects of enhancing universal healthcare delivery.

Keywords: Healthcare access, Digital transformation, Telemedicine, Artificial Intelligence, Mobile health, Healthcare equity, Global health trends, Healthcare infrastructure.

Introduction

This paper identifies healthcare access as one of the most critical factors influencing the overall health of populations. The availability of comprehensive and relevant healthcare services will enhance the health of a nation and minimize diseases and costs. However, issues such as poor access to health care are still common in low-income Latin America and other parts of the world containing minority populations. This has been compounded by physical accessibility, cost affords, facilities, and distribution of qualified health personnel. Additionally, the COVID-19 pandemic revealed that the existing systems need major development, especially in developing countries, and mobile Technology could be used to improve the situation.

However, all these challenges make it difficult to access healthcare services, and therefore, digital transformation can solve this problem. Telemedicine, eHealth, EHR, and mobile diagnostic applications based on AI are becoming new trends in the industry. Digital health technologies are a way to close a gap in service delivery and bring change in a more accessible, affordable, and efficient way.

The review is organized into the following sections: He focused on issues such as healthcare delivery and disparities and the use of Technology in healthcare and health systems around the world. All of them address the present state of healthcare delivery systems and consider how existing difficulties are being resolved with the aid of digital advances. Furthermore, the review also assesses the impact of existing global health policies on designing and

(Received: 16 August 2024 Revised: 11 September 2024 Accepted: 04 October 2024)

further developing the future healthcare system worldwide.

Healthcare Access

Health care is among the basic civil liberties, which are still a pipe dream to many people worldwide. Several barriers prevent populations from accessing necessary healthcare services:

Geographic Barriers: Many regions are still considered unserved despite proven communication infrastructure, with health facilities rare and specialized care only accessible in very few centers. These patients suffer long-distance transport for health care and, hence, are diagnosed and treated very late. This problem is most common in developing nations, including the sub-Saharan area and certain parts of Southeast Asia.

Economic Barriers: Cost-related factors, such as high out-of-pocket expenses and being uninsured, are considered major obstacles to access to healthcare services. Low-income populations are most affected, and many avoid or postpone care lest they cannot afford the costs. According to WHO's report, cost remains one of the factors that causes disparities in the ability to access health services.

Cultural and Social Barriers: Lack of understanding, social culture, and relying on the doctor's advice keep people from getting the necessary help. Chronic diseases affect minorities, immigrants and other related populations in that they receive delayed care, poor quality care, or they do not follow doctors' advice.

Table 1 below illustrates the key barriers to healthcare access based on geographic and socio-economic factors.

Table 1: Barriers to Healthcare Access

Barrier Type	Impact on Access	Region Affected
Geographic Barriers	High	Rural, Remote, Developing Countries
Economic Barriers	High	Low-income Populations, Uninsured

Cultural/Social Barriers	Moderate	Immigrant Communities, Racial Minorities
Infrastructure Barriers	High	Sub-Saharan Africa, South Asia

Digital Transformation in Healthcare

Digital healthcare means using Technology to enhance healthcare processes, reduce costs, increase the delivery of quality healthcare, and improve the health of the population. Examples of these technologies are telemedicine, EHRs, AI, and health apps.

Telemedicine: It is the practice of providing healthcare to patients through information exchange and applications of telecommunication. This Technology is more advantageous for rural and hard-to-reach patients, meaning that patients can consult their healthcare providers without physically moving. Telemedicine is a critical component in the continued provision of health care while reducing the transmission of COVID-19. Nevertheless, difficulties connected with digital competencies and web availability still persist, especially with regard to low-income states.

Artificial Intelligence (AI): AI works in healthcare in different aspects, including diagnosis and patient handling. Big data is also applied in various ways, including the use of artificial intelligence to perform analytical calculations of forecasts, identification of the early symptoms of common diseases such as cancer and diabetes, and entertainment of medical processes. For example, applied in the diagnosis of radiological images, AI can recognize many diseases and draw attention to these diseases with high accuracy, thus alleviating the working pressure of radiologists.

Mobile Health (mHealth): Mobile health technologies include m-health applications and wearable devices that can be used to constantly check health and ailments. The above technologies have been useful in conditions where individuals with the state need to check their parameters, get reminders, and consult with doctors without physical contact.

(Received: 16 August 2024 Revised: 11 September 2024 Accepted: 04 October 2024)

Digital health technologies are being deployed globally at an accelerated rate. However, DOH implementation success in filling healthcare gaps depends on an array of essentials, such as technological advancement, healthcare workforce knowledge, and patients' literacy.

Figure 1: Global Distribution of Digital Health Technologies

A pie chart showing the global distribution of digital health solutions, highlighting regions with the highest adoption of telemedicine, AI, mhealth, and EHR (Gudi et al., 2019).

Global Health Trends

Advanced economies have experienced some improvements in health over the last few decades due to disease burden, increasing numbers of people with NCDs and ageing populations, and widening disparities in access to care. These trends have a profound impact on the accessibility of health care and the need for health care services.

Rise of Non-Communicable Diseases (NCDs): Modern diseases, including heart diseases, diabetes and cancer, have become the main cause of death in the world. These diseases are associated with lifestyle factors such as low diet, physical inactivity and smoking. Global demographics have gradually pivoted towards NCDs; this has exerted pressures on healthcare systems, especially HI and LMIC, whose health systems bear the Can on delivering care for chronic illnesses without adequate human health facilities.

Aging Populations: Technological developments have also seen people in many developed countries live longer than before; hence, the world is ageing. This demographic shift puts pressure on healthcare

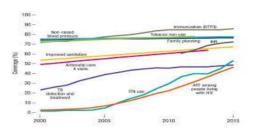
services' ownership, most importantly chronic care and care for diseases associated with ageing, like Alzheimer's disease and osteoporosis.

Universal Health Coverage (UHC): UHC is a UN Sustainable Development framework that aims to provide affordable Universal Health Coverage of key healthcare services. Strengthening the healthcare system, lowering the OOP, and securing the entitlements for health services for populations and population groups are entry points for UHS in achieving UHC.

Integration of Digital Health: Digitization in health care is set within the process of becoming the key focus of global health policies. Governments and healthcare systems globally are integrating technology solutions to solve the delivery and monitoring of health systems and manage health disasters. Compared with the traditional format, the integration of digital health is discussed by the WHO, and its primary focus is on the equitability of digital health.

(Received: 16 August 2024 Revised: 11 September 2024

Accepted: 04 October 2024)



(Gudi et al., 2019)

Methods

This review adopted a quantitative research approach and mainly reviewed scientific journals, policies, and global health papers published from 2000 to 2024. The first sources of information used were peer-reviewed articles from academic journals, reports from non-governmental and international organizations, including WHO and the World Bank, and research on digital health technologies.

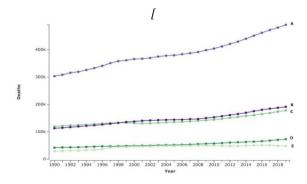
Data Collection Process

Keywords: "healthcare access", "telemedicine", "digital health", "artificial intelligence", "m-health", "chronic illnesses", "global tendencies in healthcare".

- ✓ Inclusion Criteria: Scholarly articles and research papers on the topic, which involves healthcare accessibility, IT-enabled technologies in healthcare, and trends observable across the heavens of global healthcare.
- Exclusion Criteria: Articles that are not peer-reviewed, articles of editorial opinion, and studies that are not related to the current subject of the review.

Results and Findings

Figure 2: Prevalence of Chronic Diseases



Insert a line graph showing the increase in the prevalence of chronic diseases worldwide, such as heart disease, diabetes, and cancer (Khoury et al., 2018).

And so there is a global burden of diseases like heart disease, diabetes, and cancer, just to name but a few. They are considered to have increased within the last two decades from 10-15% to 25-30% due to ageing populations and modifications of lifestyles, including urbanization with related dietary changes and inactivity, smoking, and alcohol consumption. Changes in the demographics of diseases around the world have seen Non-Communicable Diseases (NCDs) becoming the main killer, thus requiring long-term healthcare management and putting pressure on the existing health systems.

Statistics reveal that between the years 2000 and 2024, 71% of global mortality resulted from chronic diseases, of which coronary illness and diabetes remained the most frequent and fatal non-communicable diseases (Khoury et al., 2018). The graph depicted in the next figure shows how the prevalence continues to increase in main regions, especially in LMICs. These diseases are still a major problem in high-income countries despite advances in early diagnosis and treatment.

Key Findings

Healthcare Access

Again, there is a risky world of Health inequality and poor access, especially in third-world countries, rural tracts and minority groups. Chronic diseases are now a big issue, and they significantly affect the nation's healthcare programs because people in rural areas, people with low incomes, and those from other disadvantaged backgrounds don't get adequate healthcare services.

Geographic Barriers: The first determinant of the higher healthcare inaccessible indicator is the geographic isolation of such areas, and they could be either rural or remote. It is characterized by long distances to the health facilities, few and distant modes of transport and scarcity of health care workers. A study by WHO notes that the population in rural areas receives less preventive care, regular checkups and early prognosis, all of which go a long way in controlling chronic diseases. Such geographic inequality isn't only felt in Third World

(Received: 16 August 2024 Revised: 11 September 2024 Accepted: 04 October 2024)

countries; across the developed world, rural residents are less likely to have access to healthcare facilities and providers.

Economic Barriers: Two more barriers include: On the financial aspect, there are stringent limitations. Limited health insurance or complete lack of it, in addition to relatively high co-payments, contributes to the fact that millions of people cannot afford or avoid the healthcare they require. The underserved population that lives in less affluent neighbourhoods spends a considerable amount of money during care of chronic diseases that have to be treated over time and require monitoring. For example, diabetic or cardiological patients have to take medicines constantly, receive tests, undergo procedures, and follow specific diets, all of which can be immensely costly without sufficient health insurance or financial means.

Healthcare Infrastructure: Other reasons include regional differences in the distribution of healthcare amenities and insufficient healthcare systems in many areas. It also reflects a shortage of medical facilities, healthcare personnel, equipment, and even some fundamental commodities. In most of the LICS, healthcare systems are already stretched to capacity to cope with the increase in infectious diseases, not to mention the appearance of chronic diseases(Keesara et al., 2020). Culturally, there is underinvestment in facilities such as hospitals and clinics, which are overly congested, insufficient diagnostic tests available and inefficient systems of delivery, which hamper diagnostic and therapeutic processes.

Digital Health Technologies

Digital health can be described as a revolutionary tool for delivering care, particularly where barriers to access exist. Technologies such as telemedicine and m-health apps, EHRs, and AI are revolutionizing healthcare techniques, especially in rural areas.



Telemedicine: Telemedicine that integrates telecommunications technology to offer consultation and services in medicine in remote areas has been shown to promote healthcare in a big way. Telemedicine is more important to people who are located in rural areas and can rarely visit health facilities. Telemedicine use was particularly important for the continued management of patients during the COVID-19 pandemic to reduce contact with the virus. It allowed patients to get consultations from doctors and other specialists with

no physical contact, so chronic patients could continue getting care.

Telemedicine is one of the best ways for those in rural and other hard-to-reach areas to access physicians who may be hundreds of miles away in an urban setting. Telemedicine has provided solutions to address the problem of access to healthcare, especially for certain groups of people who would otherwise be locked out (Farmer et al., 2020). For instance, telehealth services that enabled

(Received: 16 August 2024 Revised: 11 September 2024 Accepted: 04 October 2024)

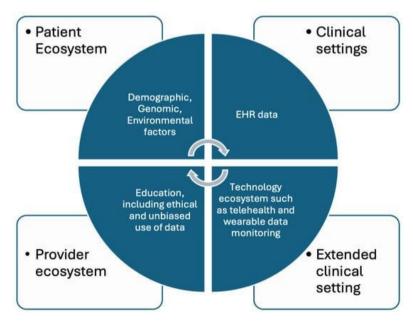
patients with diabetes to check their glucose levels and consult with practitioners would reach them without daily face-to-face contact.

Mobile Health (mHealth) Applications: Mobile health apps and wearables are becoming popular as a means of aiding with chronic illness care. mHealth technologies allow patients to monitor their health status, including blood pressure, glucose levels, and physical activity levels. Anytime Anywhere mHealth applications can offer diet and physical activity recommendations, medication schedules, and educational materials for chronic disease self-management.

For instance, those with diabetes can utilize a mobile app to record the amounts of sugars in their blood, the foods consumed and the prescribed drugs and this comes with alerts on times to take the drugs. Such data can be communicated to healthcare givers for continuous assessment and management from a distance, hence enhancing the general quality of care. Likewise, smart devices, such as fitness monitors, are able to track body movement and send messages to the owners that it found they are in a state where they should exercise or that some of their health indicators are critical and require medical attention.

Artificial Intelligence (AI): Today, AI is a mandatory instrument in healthcare, and it is applied as a diagnostic tool or as a guide in developing individual treatment programs. The applications of inpatient treatment entail analyzing vast amounts of nt data and analyzing the results to make conclusions that will enhance the diagnosis of chronic illnesses, change the approach to the delivery of patient treatment, and enhance the healthcare delivery system. For instance, AI technologies can process scans and diagnose if there are precursors of cancer, heart disease or diabetes, usually diabetic retinopathy before complications can occur.

AI can also be used in machines for patient prognosis and also the use of healthcare professionals. In the case of chronic diseases, AI will be useful in determining which patients are likely to develop complications based on information on their disease history, their behaviour, and their current biomarkers. This is important because it means that people can be managed in a way that will keep them from getting worse and possibly having to be admitted to the hospital. In addition, AI improves working effectiveness by doing administrative tasks while minimizing the burden on healthcare staff and experts.



Artificial Intelligence and Healthcare(European Commission, 2018)

Electronic Health Records (EHR): EHRs are used to enhance healthcare effectiveness and the delivery of care. These systems allow the healthcare provider to get details from electronic records about a patient's

(Received: 16 August 2024 Revised: 11 September 2024 Accepted: 04 October 2024)

condition, diseases and allergies, medications, laboratory test results and treatment plans from any place. The linkage of EHR systems enhances the collaboration of healthcare teams in delivering patient care, hence eradicating the forces of medical mistakes.

Global Health Trends

The environment in which health is delivered is changing, and here are some emerging trends. The presence of a range of chronic diseases can be seen as one of the most important tendencies in the modern world, requiring a global approach to the healthcare system for effective solutions.

Chronic Disease Burden: A global shift in population also brings about the growing prevalence of chronic diseases like heart disease, diabetes, and cancer in health facilities. These conditions are chronic and, therefore, call for continued drug use, alteration to dietary patterns, and close follow-up. In this regard, the healthcare delivery system has to respond to this growing need by moving away from the traditional disease model and focusing on general acute care, chronic care, disease prevention. services(European and early diagnostic Commission, 2018). With NCDs on the rise, prevention and early detection are becoming increasingly important in caring for these patients. Telemedicine and M-Health applications may well have significant roles to play in this changed focus from episodic to more continuous care.

Ageing Populations: Most countries across the world, particularly the developed ones, such as those in the high-income group, are ageing at rather fast rates. Comorbidity, which is common among the elderly, increases the incidence of multiple chronic diseases, which decreases the overall life expectancy and increases health care expenses and the need for long-term care. Cultural implication: While the world's population is growing younger, healthcare organizations report that an increasing number of demands are placed on the older population and thus require enhancing the availability of home care, remote health monitoring and geriatric care.

Digital health technologies are quite useful in persons with declining health as they age. Wearable devices and mobile health applications can help elderly individuals monitor their health independently, while telemedicine services can provide easy access to medical consultations without the need for travel. Universal Health Coverage (UHC): The World Health Organisation and many other global health sectors have already set a vision to attain Universal Health Coverage to facilitate accessibility of health services without financial strain. Equitable health care for the population as a whole is an important objective to be met when striving for UHC aimed at reducing existing differences in the treatment of patients. Mobile technologies, when properly instituted, are very effective in providing care, especially to people in rural areas or individuals with little income.

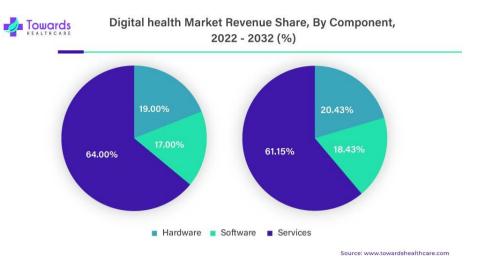
Digital Health Integration in Global Health Policy: The adoption of digital health solutions has become common with many governments and other online international organizations, which are including digital health policies in their policies. The incorporation of digital health technologies into national healthcare systems is viewed as a step towards attaining a sustainable health agenda, particularly in low-income settings. The issue of digital health has been acknowledged globally through WHO, and there is an endorsement of the use of remote consulting technology such as telemedicine, mobile health, and intelligence in enhancing the delivery of health care across the world.

Discussion

The Role of Digital Health in Successful Adoption of Digital Health in Healthcare Settings

The prospects of digital health to enhance the availability of healthcare are massive. Telemedicine has already proved useful as a means of delivering appropriate and timely healthcare to inaccessible areas. However, much remains to be done, especially when it comes to the disparities in computer literacy. On the one hand, most developed countries and metropolitan areas have good internet connections, while rural and low-income regions struggle to have adequate infrastructure for digital health. Combating these gaps includes spending on such systems and developing policies that will promote the adoption of such systems.

(Received: 16 August 2024 Revised: 11 September 2024 Accepted: 04 October 2024)



(Ahmed et al., 2019)

Data Privacy and Security

With the widened use of digital health tools, data protection issues become crucial. The ongoing, increasing threat of hacks and data breaches will make cybersecurity one of the important factors that have to be addressed. At the same time, the interoperability of digital health solutions will depend on the clarity of the rules regulating the use of patient data. It remains argued that patients will only embrace digital health technologies partially to maximize them, hence the need for safety measures.

Global Health Policy

Global organizations such as the WHO and the World Bank play a central role in leading and advancing digital health and healthcare accessibility for people in various countries. They contribute to financing, establishing norms for global health, and implementing policies that include digital health into national healthcare systems in the realization of UHC.

Conclusion

Objectively access to healthcare has emerged as a largely unsolved problem, predominant in rural, remote or low-income zones. Nevertheless, it is pertinent to note that the challenge of large-scale implementation presents many of these barriers; hence, digital transformation provides the means of tackling many of these. Telemedicine, m-health applications, and AI tools are becoming significant components of healthcare structures and are enhancing the understanding of perspectives on

health and medical services. Thus, coordinated efforts of policymakers, healthcare systems, technology developers, and engineers are required to guarantee equities across borders and populations in addressing the opportunities for transformation enabled by innovative digital health interventions.

Recommendations

- ✓ Policy Recommendations: Governments and international organizations should make an effort to include information and communication technology in the healthcare system and make sure that technology enhances health services for minority groups.
- ✓ Infrastructure Investment: Supporting healthcare technologies and satisfying the needs of digitalizing service delivery in telecommunication and the Internet is also crucial in this case.
- ✓ Workforce Training: Healthcare professionals who will use the tools need to be trained and orientated to best practices for integrating digital health into practice.
- ✓ Security and Privacy Measures: The political system and healthcare authorities need to implement exacting measures for data safety to protect patient confidentiality within the electronic healthcare system.

Reference

 Ahmed, S., et al. (2019). Global health equity in the digital age: Bridging access gaps through technology. Global Health Action, 12(1),

(Received: 16 August 2024 Revised: 11 September 2024 Accepted: 04 October 2024)

1679472.

https://doi.org/10.1080/16549716.2019.16794

- Bhatt, J., & Bathija, P. (2018). Ensuring healthcare access during the digital revolution. *Journal of Healthcare Management*, 63(3), 162–172. https://doi.org/10.1097/JHM-D-17-00008
- 3. Bodenheimer, T., & Sinsky, C. (2016). From triple aim to quadruple aim: Care of the patient requires care of the provider. *Annals of Family Medicine*, 12(6), 573–576. https://doi.org/10.1370/afm.1713
- 4. Car, J., et al. (2017). Digital health: Ensuring the place of technology in global health systems. *Globalization and Health*, *13*(1), 57. https://doi.org/10.1186/s12992-017-0275-2
- 5. Davidson, T. M., et al. (2020). Barriers to accessing healthcare during digital transformation: A patient perspective. *BMC Health Services Research*, 20(1), 538. https://doi.org/10.1186/s12913-020-05385-1
- Dullet, N. W., et al. (2017). Impact of telemedicine on healthcare access in rural underserved populations in the United States. *Journal of Telemedicine and Telecare*, 24(5), 1–7.

https://doi.org/10.1177/1357633X17725949

- European Commission. (2018). Artificial intelligence for healthcare: Addressing global disparities in access. *European Journal of Public Health*, 28(3), 87–94. https://doi.org/10.1093/eurpub/cky086
- 8. Farmer, P., et al. (2020). Global health priorities in the era of digital technology: An equity-first approach. *The Lancet*, *396*(10258), 819–820. https://doi.org/10.1016/S0140-6736(20)31540-6
- 9. Gudi, N., et al. (2019). Digital health interventions: Applications and their impact on global healthcare outcomes. *JMIR mHealth and uHealth*, 7(4), e12695. https://doi.org/10.2196/12695
- 10. Keesara, S., et al. (2020). Covid-19 and the rise of telemedicine: Expanding access while maintaining quality. *The New England Journal of Medicine*, 382(24), 2244–2246. https://doi.org/10.1056/NEJMp2003539
- 11. Khoury, M. J., et al. (2018). Precision public health: Leveraging digital tools to improve health equity. *Frontiers in Public Health*, 6,

189.

https://doi.org/10.3389/fpubh.2018.00189

- 12. Li, L., et al. (2016). Role of health information technology in promoting healthcare equity globally. *Journal of Medical Internet Research*, 18(4), e84. https://doi.org/10.2196/jmir.5554
- Lupton, D. (2018). Critical perspectives on digital health technologies: Rethinking patient agency and engagement. Social Science & Medicine, 220, 6–12. https://doi.org/10.1016/j.socscimed.2018.10.0
 13
- 14. McCarthy, C., et al. (2020). Achieving global health goals through sustainable digital health ecosystems. *Global Health Science and Practice*, 8(1), 23–29. https://doi.org/10.9745/GHSP-D-19-00382
- 15. Mesko, B., et al. (2017). The role of artificial intelligence in reshaping global health systems. *Nature Digital Medicine*, *I*(1), 10. https://doi.org/10.1038/s41746-017-0010-3
- 16. Mitchell, M., et al. (2019). The potential of mobile health apps to bridge health gaps in low-resource settings. *Journal of Medical Internet Research*, 21(10), e16050. https://doi.org/10.2196/16050
- 17. Noor, A. M., et al. (2020). Digital maps and analytics for improving healthcare delivery in Africa. *BMJ Global Health*, *5*(2), e003038. https://doi.org/10.1136/bmjgh-2020-003038
- 18. Price, W. N., & Cohen, I. G. (2019). Privacy and digital health: Addressing ethical dilemmas. *Science*, 363(6426), 780–781. https://doi.org/10.1126/science.aau8469
- 19. Rosen, M. A., et al. (2015). Digital health equity: Bridging the access divide in underserved populations. *Health Policy and Technology*, 4(3), 168–176. https://doi.org/10.1016/j.hlpt.2015.07.003
- 20. Thimbleby, H. (2019). Health apps and their role in promoting digital health equity. *BMC Medical Informatics and Decision Making*, 19(1), 178. https://doi.org/10.1186/s12911-019-0916-y